



WEEKLY COVID UPDATE TO FAMILIES: Windsor Health and Rehabilitation Center

May 14, 2020

Dear Residents, Families and Responsible Parties,

The Center for Medicare and Medicaid Services (CMS) and the CDC (Centers for Disease Control and Prevention) require nursing facilities to notify residents and/or their families of the presence of 1 or more confirmed COVID-19 infections (or the presence of multiple residents with respiratory symptoms) within the facility, as well as weekly updates. It is also required that facilities provide residents and their representatives with information on what the facility is doing to prevent or reduce the risk of transmission of COVID-19. Please see our information provided below which is current as of this date.

As stated in previous letters, we appreciate your understanding of, and patience with, the required restrictions on visitors during the COVID-19 pandemic crisis. You are always welcome to call us at 860-688-7211 with any questions or concerns. Family members or responsible parties for any resident who becomes symptomatic or are tested positive for COVID-19 are notified as quickly as possible. Please maintain whatever communication you can with your family members and loved ones. If you had not been able to do so and require assistance with this please let us know.

CURRENT COVID-19 STATUS at Windsor Health and Rehabilitation Center as of May 14

Number of Current Residents with COVID-19 positives tests: 34	
Number of Facility Staff with COVID-19 positive tests:6	
<p><u>Actions taken to prevent or reduce risk of COVID-19 transmission:</u></p> <ul style="list-style-type: none"> • We have completed COVID-19 testing of ALL of our facility residents except for 3 residents who refused and have had no symptoms since being observed in March. We continue to monitor all residents for signs and symptoms of COVID 19 several times a day. • Separate designated areas of our facility have been established for COVID Positive Residents, COVID Recovered and COVID Negative residents. • Daily monitoring of updates from CDC, the State Department of Public Health and other state and federal agencies • Visitor Restriction per State Executive Order since March 13, 2020, have been continued for the time being by order of the Governor and Commissioner of Public Health. • No group functions or dining. • Enforcement of social distancing within facility • Residents with positive COVID-19 tests or who are presumed positive due to prevalence of symptoms have been isolated from contact with residents without positive COVID-19 tests. • All staff are screened for risk or symptoms of COVID-19 upon reporting to work per shift. • Continuing and up to date staff education on hand hygiene, COVID signs symptoms and prevention, and proper use of PPE. • Residents and Staff have been provided with as needed and recommended PPE (Personal Protective Equipment) and education on proper use, for which supplies have been consistently re-stocked. • Consistent staff assignments for infected or non-infected residents • Deployment of contracted direct care crisis workers to replace sick staff that are taken off schedules. • Increased housekeeping services to ensure consistent sanitization. 	

It is important to emphasize we were able to test all residents in the facility with the assistance of private and public resources. As a result of this testing, many residents who were not exhibiting symptoms of the virus tested positive. This information now makes roommate decisions and cohorting plans more complete, which is an important step in limiting further viral transmission. As you will see, this facility-wide testing also increased the number of total positive residents in our facility this week. You should expect to see another notification or update from us next week, or sooner if necessary. In addition, updated information can be found on our website at www.windsorhealthrehab.com
Please stay as safe and healthy as you can and Thank You for your help and patience in helping us get through the COVID-19 pandemic together.

Respectfully,



Lara Alatise, LNHA
Owner, Administrator